### CORPORATE PROFILE





G CNet is a joint venture and recognised as a model Public Private Partnership with integrity, professionalism and continuous improvement in Ghana. Incorporated on November 13, 2000.

GCNet is mandated to deliver an ICT infrastructure that provides electronic platforms for easing trade processes with system availability nationwide to foster trade development and improve revenue mobilization for the benefit of the country and its citizenry. GCNet recognizes that providing tailored e- solutions to Government and its agencies in Ghana to automate its processes has a direct impact on creating a competitive environment for trade facilitation while enhancing revenue mobilisation for accelerated national development.

As an ICT Company and leader in the provision of e-applications for Government and its agencies, some of the groundbreaking innovations through which the economy of Ghana runs include:

#### Ghana Customs Management Systems (GCMS)

Through the GCMS, GCNet has provided a one in all back end application for the Customs Division of the GRA to interface with actors in the trading community effectively addressing the challenges of high costs, duplicative controls, unnecessarv delavs, reactive approach, prolonged and administrative work, error prone paper-based and time consuming protocols at the country's ports.



The soon to be rolled out GCMS III is very responsive in terms of its ability to run on any device be it mobile or desktop, improved look and feel, data entry, improved security, screen layout and menu regrouped which has enriched the user experience.

#### Total Revenue Integrated Processing System (trips<sup>™</sup>)

The introduction of trips<sup>™</sup> has led to significant improvements in the streamlining of trade processes and the way taxes are administered and paid in Ghana, with almost GHS 19.4bn collected in 2018, up from the GHS 15.7bn mobilised in 2018 and GHS 11.9bn in 2016. Today one can do almost all dealings with the Ghana Revenue Authority electronically and online. You can for example apply online for your Tax Identification Number, submit your tax returns using the Internet and even pay your taxes through e-Payment channels. The support also extends to the Ministries, Departments and Agencies (MDAs). This also applies to the business automation of business registration others Registrar among with General Department.

The system exchanges real time data with a number of other Government Systems including: the National Identification Authority, Driver Vehicle Licencing Authority (DVLA) for the automated validation of Individual's identity documents; Registrar-General's Department for the automated creation and sharing of Tax Identification Numbers; Customs for the identification of Importers and Exports; and Controller and Accountant General's Department for Revenue Reporting.

#### e-Registrar

This allows online business registration with the issuance of an electronic Certificate, e-shop e-payment platforms. The and e-certificate and e-payment functions on the e-Registrar portal are supported by a number of services online, including the e-Shop which allows company searches, reservation of company names and the booking of marriage ceremonies amongst others. The deployment of the e-registrar has reduced significantly the time it takes to register businesses and companies.

One can conduct their end-to-end business registration on the RGD portal resulting in the issuance of an e-certificate sitting in the comfort of one's home. Linked to the RGD portal is a fully functional e-payment platform which allows payments to be made in the course of online transactions.

This is in line with Government's commitment to deepen the paperless regime to improve the ease of doing business in Ghana and to enhance the business competitiveness of the country. The



impact reflected in phenomenal patterns in revenue growth from GHS 46.5m in 2016 to GHS 75.2m in 2017 and GHS 94.28m in 2018.

#### Ghana Integrated Cargo Clearance Systems (GICCS)

The GICCS platform is part of the single electronic window, TradeNet, of Entry (BOE) and Manifest applications.

It networks all parties to a common platform and in compliance with Government's new systems enterprise architecture framework. It is web-enabled, secure, highly reliable and brings more benefits to stakeholders by largely minimizing data entry, re-using pre-clearance documents submitted and reusing codes with Customs Systems without modification.

This ensures the integrity of Trade and Customs related documents used. Another innovation is the paperless exemption module on the eMDA portal. This enables Ministries Departments Agencies (MDAs) and their clients to process applications for duty and tax exemptions electronically in the end to end port clearance chain without the use of any form of paper.

#### The Ghana Single Window App

The Ghana Single Window App is an information tool to facilitate access to trade related data in the trading community. This app enables one to track the status of shipments, arrivals and departure of flights and vessels, airway bills or the bill of lading information, know about the Customs exchange rate, a currency convertor, HS codes and tax rates and search engine for appropriate electronic import declaration forms documents and their status among others.

The mobile application is currently on Google Play store or Apple store for free download and use.

### Online Registration for Tax Identification Number (TIN)

Government mandated the Taxpayer Identification Number (TIN) as being a prerequisite to using a number of Government Services. This has motivated Taxpayers to register for a new TIN and has significantly increased the number of newly registered Taxpayers.

There are over 2 million registered taxpayers with unique identification number (TINs). This was made possible by the ICT infrastructure support provided by GCNet.

#### e-Payments & Integration

GCNet has integrated its systems with key stakeholders in the trading clearance chain. This includes integration with Ecobank, GCB Bank and other banks to facilitate electronic payments of duties, taxes and levies on imported goods.



GCNet has completed integration with the Ghana Port & Harbors Authority by deploying the e-Delivery Order and Container Positioning modules as well as e-payment platforms for the payment of duties and taxes that interface with other e-payments platforms (e.g. e-Zwich and e-Tranzact).

GCNet has also deployed a facility for the issuance of e-Certificates of Origin for Ghanaian exports among others and integrated with other competitor platforms.

Integration with the Terminal Operators, Shipping Lines and Freight Forwarders for the management and distribution of Manifest to third parties (i.e. Port and Shipping Authorities).

#### Technology

GCNet operates a state of the art Tier III Data Centre and four other Data Centers across strategic locations across the country as part of its deep commitment to ensure data integrity and security in the space in which it operates. The Tier III Data Centre located at its Head Office is 95% automated and arguably among the few if any in the country. It operates on international models of guaranteeing 99.982% availability for Tier III facilities. The Data Centre and the other Centers caters for the 110 Customs sites and 68 Tax offices of the Ghana Revenue Authority across the length and breadth of the country.

GCNet as a repository of government data continues to leverage on many international certification regimes including ISO 27001 for information security management and ISO 9000 for quality management to further ensure security standards and compliance. GCNet went through a successful re-certifcation of ISO 27001:2013 for its GeGov operation and ISO 9001:2015 for the TradeNet Business. The company has accordingly received the ISO 27001:2013 certification for itsTradeNet business after a successful certification audit. The company continues to strive for international standards in all its business operation.

#### **Cyber Security**

The GCNet Cyber Division, as an integral part of our value proposition in supporting Ghana's digital transformation strategy provides cutting edge solutions in detection and response to threats that affect the digital economy. The Cyber Division provides Dynamic Strategy, Deep Visibility and Robust Controls, as core service offerings to ensure that Cyber Security is leveraged as a business enabler, resulting in favorable enterprise risk management and regulatory compliance.

#### e- Health

GCNet's e-Health portfolio offers a suite of different but linked sets of e-applications.



- electronic Health Management Information Systems module e-HMIS – (records management facility) - is an electronic platform with comprehensive web enabled services provided to health service users, providers and payers.
- Surveillance Outbreak Response Management and Analysis System (SORMAS) - an outbreak management and data driven e- tool based on flexible mobile telephone applications.
- e-Health Window Single Information Management Platform - is the integrated Single Window Health Management System that connects all players in the health sector including doctors, health institutions, pharmacies, laboratories among others to formalise the paperless regime in the health industry and to establish electronic health records for the users of the health services



#### Recognition

GCNet has been recognized for its leadership and pioneering role in the digitisation journey of the country. Some of the awards include Company of the Year, Trade Facilitation Organisation of the Year, Best e-Solutions Provider for the Public Sector, Best ICT Company in Ghana, Best Digital Innovative Finance Product (Letter of Commitment - LOC) and Public Sector ICT Provider of the Year. among others. These awards show the confidence reposed in GCNet by our stakeholders and the general public and also demonstrate the result of our innovation culture that entails a penchant for continuous deployment of new services and built on a corporate ethic of pursuing excellence in service delivery and enhancement.

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### An Integrated Single Window That Connects Various Systems For Trade Processes & Revenue Mobilization.



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Supports health service providers, managers and clients



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Data quality and security: ISO 9001 and ISO 27001 certification



**Hey** I'm Fiifi.

Everybody's favourite cyber security guru. I aim to help you to be cyber safe.

Join me on a journey through the world of cybersecurity. Together we will secure our everyday lives and learn how to keep our online activities, transactions and information secure.

Cyberly yours

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As a key partner in Ghana's digital economy, we at GCNet are commited to provding secure eGovenment and trade facilitation soultions.

In support of the National agenda to improve awareness on matters of Cyber Security, we will leverage "Fiifi the Cyber Guru" to provide timely awareness that secures our communities, corporate Ghana and the Nation.



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